



### CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.

Check here if you would prefer electronic notices rather than notice by US Mail

Date 1/21/11

#### 1. General Information

Federal Identification Number 72-1122018

CLEC Authorization Number \_\_\_\_\_

Legal Name Cincinnati Bell Any Distance Inc.

Trade Name d/b/a  
in New Hampshire n/a

Complete Mailing Address 221 East Fourth Street, Room 1280  
Cincinnati, Ohio 45201

Phone Number 513-397-1375

Fax Number 513-421-1367

E-mail Address ted.heckmann@cinbell.com

Website www.cincinnati-bell.com

#### 2. Person Responsible for Preparing the CLEC Annual Report

Name Julie Richardson

Title Senior Manager Corporate Tax

Complete Mailing Address 221 East Fourth Street, Room 1170  
Cincinnati, Ohio 45201

Phone Number 513-397-7772

Fax Number 513-397-1337

E-mail Address julie.richardson@cinbell.com



### 3. Person Responsible for Paying Assessment Bills

Name Julie Richardson

Title Senior Manager Corporate Tax

Complete Mailing Address 221 East 4<sup>th</sup> Street, Room 1170  
Cincinnati, Ohio 45201

Phone Number 513-397-7772

Fax Number 513-397-0137

E-mail Address julie.richardson@cinbell.com

### 4. Regulatory Contact

Name Kathy Campbell

Title Regulatory Specialist

Complete Mailing Address 221 East Fourth Street, Room 103-1280  
Cincinnati, Ohio 45201

Phone Number 513-397-1296

Fax Number 513-421-1367

E-mail Address kathy.campbell@cinbell.com

### 5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints

Name Kathy Campbell

Title Regulatory Specialist

Complete Mailing Address 221 East Fourth Street, Room 1280  
Cincinnati, Ohio 45201

Phone Number 513-397-1296

Fax Number 513-421-1367

E-mail Address kathy.campbell@cinbell.com



#### 6. Director of Customer Service

Name Jim Backus

Title Director Business Market Operations

Complete Mailing Address 2100 Sherman Ave.  
Norwood, Ohio 45212

Phone Number 513-397-9801

Fax Number 513-381-5687

E-mail Address jim.backus@cinbell.com

#### 7. Company Officer Responsible for Customer Service

Name Dave Heimbach

Title Vice President/General Manager Business Markets

Complete Mailing Address 2100 Sherman ave  
Norwood, Ohio 45212

Phone Number 513-397-1424

Fax Number 513-381-5687

E-mail Address dave.heimbach@cinbell.com

#### 8. End User Customer Service

Toll free 800 Number 1-877-290-2777

Fax Number 866-592-7199

E-mail Address care.anydistance.com

Hours of Operation 8am-5pm M-F

#### 9. End User Repair Service

Toll free 800 Number 1-877-290-2777

Fax Number 866-592-7199

E-mail Address care.anydistance.com

Hours of Operation 24x7



10. Names and Titles of Principal Officers

Name	Title
John F. Cassidy	President and Chief Executive Officer
Gary J. Wojtaszek	Chief Financial Officer
Kurt A. Freyberger	Vice President & Controller
Christopher J. Wilson	Vice President, General Counsel & Secretary
Brian G. Keating	Vice President – Human Resources & Administration
David L. Heimbach	Vice President – eVolve Business Solutions

11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative  
 Signature Theodore W Heckmann Title Assistant Corporate Secretary

Printed Name Theodore W. Heckmann Date 1/21/11

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431. Please mail any documents to the above address.



**CLEC APPLICATION FOR REGISTRATION**

**1. General Information**

Federal Identification Number 72-1122018

Date of Application 1/21/11

Legal Name Cincinnati Bell Any Distance Inc.

Trade Name (d/b/a) n/a  
 in New Hampshire

Contact Person Scott Ringo

Complete Mailing Address 221 East Fourth Street, Room 1280  
Cincinnati, Ohio 45201

Phone Number 513-608-7715

Fax Number 513-421-1367

E-mail Address scott.ringo@cinbell.com

**2. History of Applicant**

- a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court? No
  - b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation? No
  - c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
  - d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
  - e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state. No
- If so, please list each state. No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
 Please mail any documents to the above address.



3. Service

List the three primary telecommunications services the company will provide:

- a. Basic local exchange services
b. Vertical features
c. Listings

Identify the applicant's proposed service area:
CBAD proposes to serve business customers in Fairpoint's operating areas and other ILEC areas open to competition in the state.

4. Required Attachments

- a. A copy of the New Hampshire Secretary of State Certificate of Authority
b. Proof of Surety Bond, if applicable
c. Form CLEC-1, Contact Information
d. A copy of the CLEC's complete rate schedule
e. A copy of Form CLEC -11, Adoption of Uniform Tariff, if applicable

5. Compliance Statements

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders. TWH (initial)[Puc 430.02]

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration. TWH (initial)

I attest that the applicant agrees to use with the Verizon New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate. TWH (initial)

6. Signature

I Theodore W Heckmann (name) declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

Theodore W Heckmann Signed Assistant Corporate Secretary Title

Subscribed and sworn before me this 21st (day) of January (month) in the year 2011

County of Hamilton

State of Ohio

Kathleen M. Campbell
Notary Public/Justice of the Peace
My Commission expires KATHLEEN M. CAMPBELL
Notary Public, State of Ohio
My Commission Expires 10-14-2013



**ADOPTION OF A UNIFORM TARIFF**

**1. General Information**

Federal Identification Number 72-1122018

CLEC Authorization Number \_\_\_\_\_ OR Date of Application 1/21/11

Legal Name Cincinnati Bell Any Distance Inc.

Trade Name (d/b/a) n/a  
 in New Hampshire

Regulatory Contact Kathy Campbell

Complete Mailing Address 221 East Fourth Street, Room 1280  
Cincinnati, Ohio 45201

Phone Number 513-397-1296

Fax Number 513-421-1367

E-mail Address kathy.campbell@cinbell.com

**2. Declaration of Intention to Adopt the NHPUC Uniform Tariff**

I attest that the applicant adopts the New Hampshire Uniform Tariff by reference as prescribed in PUC as of:

Date: 1/21/11

**DO NOT FILE A COPY OF NHPUC UNIFORM TARIFF**

**3. Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature Theodore W Heckmann Title Assistant Corporate Secretary

Printed Name Theodore W. Heckmann Date 1/21/11

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431. Please mail any documents to the above address.



**CLEC RATE SCHEDULE  
 COVER SHEET**

**1. General Information**

Federal Identification Number 72-1122018  
 CLEC Authorization Number \_\_\_\_\_ OR Date of Application 1/21/11  
 Legal Name Cincinnati Bell Any Distance Inc.  
 Trade Name (d/b/a) n/a  
 in New Hampshire  
 Regulatory Contact Kathy Campbell  
 Complete Mailing Address 221 East Fourth Street , Room 1280  
Cincinnati, Ohio 45201  
 Phone Number 513-397-1296  
 Fax Number 513-421-1367  
 E-mail Address kathy.campbell@cinbell.com

**2. Attachments**

Attach rate sheets, and include

- a. The name of the service as appears on customer bills;
- b. The name of the service as appears on company provisioning documents;
- c. A brief description of service;
- d. The price at which the service is offered; and
- e. The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

**3. Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature Theodore W Heckmann Title Assistant Corporate Secretary  
 Printed Name Theodore W. Heckmann Date 1/21/11

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
 Please mail any documents to the above address.



**EXHIBIT A**  
**Secretary of State's Certificate of Authority**

Attached is a copy of CBAD's certificate of authority to transact business in New Hampshire.

State of New Hampshire  
Department of State

AMENDED CERTIFICATE OF AUTHORITY OF

BROADWING TELECOMMUNICATIONS INC.

The undersigned, as Deputy Secretary of State of the State of New Hampshire, hereby certifies that an Application of BROADWING TELECOMMUNICATIONS INC. for an Amended Certificate of Authority to transact business in this State, duly signed pursuant to the provisions of the New Hampshire Business Corporation Act, has been received in this office.

ACCORDINGLY the undersigned, as such Deputy Secretary of State, and by virtue of the authority vested in him by law, hereby issues this Amended Certificate of Authority to CINCINNATI BELL ANY DISTANCE INC. to transact business in this State under the name of CINCINNATI BELL ANY DISTANCE INC. and attaches hereto a copy of the Application for such Amended Certificate.



IN TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 3rd day of September, 2003.

A handwritten signature in black ink, appearing to read "D. M. Scanlan".

David M. Scanlan  
Deputy Secretary of State

**EXHIBIT B**  
**Statement on Deposits and Advanced Payments**

CBAD does not require deposits or advanced payments as a condition for the provision of services, and does not advance bill for services. Therefore, CBAD does not believe that a surety bond should be required.

**EXHIBIT C  
OFFICER BIOS**

Attached are the bios of the key officers of CBAD.

**John F. Cassidy**  
**President and Chief Executive Officer**  
**Cincinnati Bell Inc.**

John F. Cassidy is President and Chief Executive Officer of Cincinnati Bell Inc. He reports directly to the Board of Directors. Mr. Cassidy has 20 years of telecommunications experience.

Mr. Cassidy is responsible for developing, establishing and executing strategic and operational plans for all Cincinnati Bell companies including Cincinnati Bell Wireless, Cincinnati Bell Telephone, Cincinnati Bell Any Distance, Cincinnati Bell's Public Phone operations, and Cincinnati Bell Technology Solutions.

Previously, Mr. Cassidy served as President and COO of the local Cincinnati Bell operations and Cincinnati Bell Wireless. As President of Cincinnati Bell Wireless, he led the nation's most successful PCS business, and later, the nation's most successful prepaid PCS business, branded i-wireless.

Prior to joining Cincinnati Bell, Mr. Cassidy served as Vice President of Sales for Cantel, Canada's largest cellular provider. He joined Cantel after holding the position of Vice President of Sales and Marketing for the Ericsson Communication's mobile handset business, where he was responsible for the brand's introduction in North America. Mr. Cassidy was formerly Vice President of Sales and Marketing for the General Electric cellular phone business.

After attending Cleveland State University's Management and Labor Relation program, Mr. Cassidy served in executive-level positions in Labor Relations and Human resources for TransOhio Savings Bank and the Cleveland Press.

Beyond his work in the telecommunications industry, Mr. Cassidy is also an active member of the community. He serves on the boards of the Red Cross of Cincinnati, the Boys and Girls Club Advisory Board, the Boomer Esiason Foundation and is the past chair of the Cincinnati Chamber of Commerce's Regional Technology Initiative. Mr. Cassidy has been honored as the Personal Communications Industry Association's (PICA) Distinguished Corporate Citizen, the Boomer Esiason Foundation's Man of the Year and the Cincinnati Friar's Club Man of the Year. He also has been awarded the NAACP's Wright Overstreet Award for Education, the Cincinnati School Board's "Making A Difference" award, and Clay Pigeon Magazine's Shooting Sportsman of the Year award for 2003.

**Gary J. Wojtaszek**  
**Chief Financial Officer**  
**Cincinnati Bell Inc.**

Gary Wojtaszek is chief financial officer (CFO) for Cincinnati Bell Inc. He reports directly to Jack Cassidy, president and chief executive officer of Cincinnati Bell. Mr. Wojtaszek has one year of telecommunications experience.

As CFO, Mr. Wojtaszek is responsible for Cincinnati Bell's corporate accounting, finance, treasury, and tax functions, as well as investor relations and corporate communications.

Mr. Wojtaszek most recently served as the senior vice president, treasurer, and chief accounting officer for Laureate Education Incorporated in Baltimore, Md., where he was responsible for global controller and treasurer functions.

Prior to joining Laureate Education, he was the vice president of finance and principal accounting officer for Agere Systems, Inc., a leading manufacturer of integrated circuits used in telecommunications and networking equipment, hard-disk drives, and other devices. While with Agere, Mr. Wojtaszek also held the positions of assistant treasurer, finance director and corporate controller. His past experience also includes treasury and corporate finance assignments with Delphi Automotive Systems and General Motors.

Mr. Wojtaszek holds a bachelor's degree in economics and history from Rutgers University and a master's degree in finance and accounting from Columbia University.

**Kurt Freyberger**  
**Vice President & Controller**

Kurt Freyberger is Vice President and Controller for Cincinnati Bell Inc. As the chief accounting officer of the company, he is responsible for all internal and external financial reporting and reports directly to Gary J. Wojtaszek, Cincinnati Bell's Chief Financial Officer.

Prior to joining Cincinnati Bell, Mr. Freyberger was employed by Chiquita Brands International, serving in various capacities including assistant corporate controller and director of financial reporting. Prior to working at Chiquita, Mr. Freyberger was an audit manager with PricewaterhouseCoopers.

Mr. Freyberger is a member of the Ft. Thomas Lions Club and audit committee of Gloria Dei Lutheran Church. He holds a bachelor's degree in accounting from Western Kentucky University.

**Christopher J. Wilson**  
**Vice President and General Counsel**  
**Cincinnati Bell Inc.**

Christopher J. Wilson is the Vice President and General Counsel for Cincinnati Bell Inc. He was elected to his current position August 6, 2003. Mr. Wilson reports directly to John F. Cassidy, President and CEO of Cincinnati Bell Inc. Mr. Wilson has 19 years of telecommunications experience.

Prior to his current position Mr. Wilson served as Associate General Counsel for the company's Cincinnati-based operating subsidiaries from November 1998 to August 2003. Before joining the in-house legal team at Cincinnati Bell Inc., Mr. Wilson was a partner at Frost Brown Todd LLP.

Mr. Wilson Graduated from Thomas Moore College in 1988 with a B.A. in Economics, and subsequently earned his law degree from the University of Notre Dame in 1991.



**Brian G. Keating**  
**Vice President Human Resources and Administration**

Brian G. Keating is responsible for HR policy development and administration, management and leadership development, employee and labor relations, health and safety and security and corporate services. He reports directly to Jack Cassidy, President and Chief Executive Officer of Cincinnati Bell.

Mr. Keating joined Cincinnati Bell Telephone in 1978. During his tenure he has held many different positions including: frame technician, station installation technician, labor relations manager, retail stores and credit card processing center director, consumer sales and service director and labor relations director. In 2000, Mr. Keating became vice president of human resources for Cincinnati operations and in 2003 was promoted to his current position.

He has been active in numerous community organizations, such as the Hearing, Speech and Deaf Center of Cincinnati, Korean Family Connections and the Cincinnati Chapter of the American Red Cross. He has also served as a board member of Cintel Federal Credit Union.

Mr. Keating earned a bachelor's degree in Industrial Relations and a Juris Doctor degree from the University of Cincinnati. He is a member of the Ohio Bar.

**Tara L. Khoury**

**Senior Vice President and Chief Marketing Officer**

Tara Khoury is Senior Vice President and Chief Marketing Officer of Cincinnati Bell Inc. She reports directly to Jack Cassidy, President and Chief Executive Officer of Cincinnati Bell.

As SVP & Chief Marketing Office, Mrs. Khoury is responsible for directing all marketing strategies, activities, and functions across the corporation.

Mrs. Khoury was most recently the senior vice president and chief global marketing officer for Kao Brands Company in Cincinnati, where she managed worldwide marketing activities for a portfolio of well-known premium skin and hair care product brands. She previously held senior and strategic marketing positions with Sara Lee Corporation, The Benchmark Group, and Procter & Gamble.

Mrs. Khoury is a graduate of the University of Wisconsin-Madison with a bachelor's degree in economics. She currently serves as president of the executive advisory board for the Wisconsin School of Business Center for Brand and Product Management. She is also a member of the board of trustees for the Public Library of Cincinnati and Hamilton County and serves on the finance and strategy committee for Mercy Health Partners.

**Kim Sheehy****Vice President and Treasurer**

Kim Sheehy is Vice President and Treasurer for Cincinnati Bell, Inc. Her responsibilities include cash and balance sheet management, financing, bank and investment bank management, risk management, and pension administration. She reports directly to Gary Wojtaszek, Cincinnati Bell's Chief Financial Officer.

Mrs. Sheehy joined the company in 1996 as the managing director of corporate tax and most recently served as the vice president of financial planning and analysis. Her previous experience includes accounting and tax positions at Ernst & Young. She is a certified public accountant in the state of Ohio and a member of the Ohio Society of CPAs and the American Institute of Certified Public Accountants (AICPA). She was also honored by the Cincinnati's One Hundred Wise Women program, which helps rising women leaders in Greater Cincinnati connect with some of the community's most accomplished women.

Mrs. Sheehy is a graduate of the University of Cincinnati receiving her bachelor's degree in accounting.

**David L. Heimbach**  
**Vice President, eVolve Business Solutions**

Dave Heimbach is Vice President of eVolve Business Solutions for Cincinnati Bell responsible for a regional CLEC expansion strategy targeting small- and medium-sized businesses. Dave also has general management responsibilities for the long distance and wide area network businesses based in Cincinnati. Mr. Heimbach has 10 years of telecommunications experience.

Prior to his current position, Dave held various strategy, general management and product development roles at Cincinnati Bell. His past career experience includes various roles in product development, sales and general management at companies in Cincinnati, Ohio and Denver, CO.

Dave graduated from Ohio University with a BSC in Communication Systems Management in 1999.

**Christopher C. Elma**  
**Managing Director – Tax and Internal Control**

Christopher C. Elma is Managing Director - Tax and Internal Control and is responsible for all Corporate Tax and Internal Audit matters of Cincinnati Bell Inc. and its subsidiaries. Mr. Elma has 11 years of telecommunications experience.

Mr. Elma joined Cincinnati Bell Inc. in January 1999 as a manager in the Tax Department. He held various positions within the department until becoming Managing Director of Corporate Tax in January 2006. In May 2009, he assumed the additional responsibility for Internal Controls in his position as Managing Director – Tax & Internal Control.

Prior to joining Cincinnati Bell Inc. Mr. Elma spent five years with Milacron Inc. serving in various tax staff and supervisory positions.

Mr. Elma earned his Bachelor of Science degree in Accounting from the University of Cincinnati in Cincinnati, Ohio.

**Scott Thomas**  
**Tax Director**

Scott Thomas is a Tax Director for Cincinnati Bell, Inc. He is responsible for the management of the corporate tax function. He reports directly to Chris Elma, Cincinnati Bell's Managing Director – Tax and Internal Controls. Mr. Thomas has 9 years of telecommunications experience.

Mr. Thomas joined the company in 2000 as a Senior Tax Accountant and most recently served as a Senior Manager – Corporate Tax. His previous experience includes a tax position at Arthur Andersen.

He is a certified public accountant in the state of Kentucky and a member of the Kentucky Society of CPAs and the American Institute of Certified Public Accountants (AICPA).

Mr. Thomas is a graduate of the University of Kentucky receiving his bachelor's degree in accounting.

**Theodore W. Heckmann**

**Assistant Corporate Secretary & Managing Director – Regulatory and Government Affairs**

Theodore W. Heckmann is Managing Director – Regulatory and Government Affairs and is responsible for all Federal and State government and regulatory matters. Mr. Heckmann reports directly to Christopher J. Wilson, Vice President and General Counsel for Cincinnati Bell Inc. Mr. Heckmann has 30 years of telecommunications experience.

Mr. Heckmann has held various Finance, Accounting and Regulatory positions within Cincinnati Bell. He assumed his current position on July 1, 2009.

Mr. Heckmann graduated from Bowling Green State University in Bowling Green, Ohio, in 1980 with a B.S. in Accounting and he earned an MBA from Xavier University in Cincinnati, Ohio, in 1987.

**EXHIBIT D**  
**CBAD's CLEC Status in Other States**

CBAD is authorized to provide local services in the states of: IL, IN, OH, KY, MI, PA, MO, NC, GA, TN, TX, FL, KS, MN, NY, AL, NV, WA, CO, MA, MD, MS, NM, OK, WI, RI and ND.

Authorization to operate is pending in the following states: CT, DE, AZ, and WV.

CBAD has not had an authorization request denied by any state commission, nor has CBAD had authorization revoked by any state.



**EXHIBIT E**  
**Rate Sheet**

Attached is CBAD's rate sheet for services to be provided in the State of New Hampshire, including basic telephone service.

## 1. DIRECTORY LISTINGS

### Primary Listing

A primary listing is the listing furnished as a part of the local exchange service. It includes the name of the customer; a business, purpose, or other nonresidence designation when required; the address; and the telephone number.

### Additional Listings

To be eligible for any type of additional listing, a customer must pay the appropriate monthly rate, if any, for a primary listing or its equivalent. Additional listings are listings which are similar to primary listings and furnished in addition to primary listings at the request of the customer.

### Alternate Listings

Alternate listings are supplementary listings which usually follow a primary or regular additional listing and refer a calling party to other telephone numbers under certain conditions. The alternate telephone numbers may be those of other customers, subject to their consent.

### Non-Published Service

Non-published listings are not printed in directories nor available from directory assistance. A nonpublished telephone service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records. Per Line Blocking Number Privacy will be provided when requested by the customer, to all non-published service customers at no extra monthly charge.

### Foreign Listings

Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

#### 1.1 Non-Recurring Charges:

	<u>Per Listing or Per number charges</u>
Additional Listing	\$20.00
Alternate Listings	20.00
Non-Published Number	20.00
Foreign Listings	20.00

Non-Recurring charges will be applied when service is established and when there are subsequent changes to the listing.

#### 1.2 Recurring Charges:

Additional Listing	\$4.50
Alternate Listings	4.50
Non-Published Number	2.00
Foreign Listings	4.50

2. DIRECTORY ASSISTANCE

A Customer may obtain directory assistance in determining telephone numbers within its local calling area by calling the directory assistance operator. The directory assistance charges applies to each call regardless of whether or not the directory assistance operator is able to furnish the requested information.

Each call to directory assistance will be charged as follows: \$1.99

3. OPERATOR ASSISTANCE

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

Busy Line Verification with interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

The following charges will be applied on a per call basis:

3.1 General Assistance	\$1.00
3.2 Busy Line Verification	\$3.00
3.3 Busy Line Interrupt	\$5.00

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#### 4. BUSINESS ACCESS LINES (Voice Line)

Business Access Lines include the serving central office line equipment and all outside plant facilities including the network interface necessary to connect the serving central office to the customer's premises.

Business Access Lines provide access to and usage of 911 services where available, access to operator services and directory assistance, and access to telecommunications relays service.

Business Access Lines allow for presubscription to toll services and access to interexchange toll providers.

Business Access Lines provide unlimited local calling within the customer's local calling area. The local calling area shall be the same as the local calling areas of the facilities-based Carriers with whom a resale agreement exists between such Carrier and CBAD, unless stated otherwise in the tariff.

##### 4.1 Monthly Rate

First Lines	\$ 49.75
Additional Lines, All Accounts	49.75

##### 4.2 Nonrecurring Rate

To establish or move an Business Access Line, per line	50.00
To change telephone number associated with an Business Access Line, per telephone number	12.25

5. BUSINESS LOCAL SERVICE BUNDLE (Voice Line)

Business Local Service Bundles provide a flat rate line with unlimited local calling, in combination with the value added services listed below. Subscriber may select any or all of the features in a bundle, where available. The Customer must specify which features to include in the bundle at the time the order is placed. These bundles provide unlimited use of the optional features selected by the Customer to include in the bundle.

Service Description

Customers subscribing to the Business Local Service bundle may subscribe to any or all of the following features where available.

Call Waiting - allows a customer to control the treatment applied to incoming calls while the customer is off-hook on an existing call. While on an existing call, Call Waiting Deluxe notifies the customer of an incoming call with the call waiting tone.

Calling Name and Number - provides for the delivery of the listed name and telephone number associated with the calling party telephone number on incoming calls. This information is provided to the subscriber to Calling Name and Number service so that the information may be displayed on a customer-provided display device attached to the subscriber's line or telephone set.

Voice Mail Support Package - provides the combination of the Call Forwarding Busy, Call Forwarding Don't Answer, and Message Waiting Indicator services.

Hunting - is the process by which two or more exchange service lines, served from the same central office and furnished to the same customer, are grouped so that incoming calls overflow to the first non-busy line if the called line is busy. A busy signal is not given unless all the grouped lines are busy.

5.1 Monthly Charge:	\$69.95
5.2 Nonrecurring Charge:	\$60.00

## 6. PRI SERVICE (Voice T1 Monthly Fee)

## Service Description

Primary Rate Interface (PRI) Service is an ISDN local exchange service that provides a Customer with the ability to transmit and receive multiple voice and data circuit switched calls simultaneously over a single Primary Rate Facility. PRI Service is available from suitably equipped central offices and where suitable loop facilities exist.

PRI Service consists of a Primary Rate Facility and B-Channel Bearer Trunks and D-Channel Bearer Services. The Primary Rate Facility and the ISDN Bearer Trunks are not offered separately. Up to twenty-three B-Channels Bearer Trunks and one D-Channel Bearer Service may be provisioned on each access line. In addition, optional features may be purchased as specified below. Only flat rate trunk channels are available.

## Optional Features

The following features are available to PRI Service customers at additional cost.

Call-By-Call Service Selection - This feature provides the option for B-Channels to be assigned into a flexible trunk group which can support different call types based on real-time traffic needs. Call-By-Call service selection also allows primary as well as secondary long-distance carriers to be established for the entire trunk group (e.g., Alternate Routing Arrangement).

Individual Calling Line Identification (ICLID) - This feature provides customer access to the calling party's number. Feature operation is dependent on customer premise equipment and technology in use at the calling party's serving office.

Direct Inward Dialing (DID) - This feature provides Direct Inward Dialing to a station. DID Termination rates will apply per B-Channel configured with this option. ISDN Primary Rate Interface Service DID Number Blocks are ordered with DID Terminations on the B-Channels.

Back-up D-Channel - This feature provides a minimum of three or more Primary Rate Interface Service facilities terminating at the same customer premises to share one primary and one secondary (or Back-up) D-Channel. The number of Primary Rate Interface Service facilities that can be shared by this feature will be based upon the availability of central office and other network facilities, and will be subject to change on a central office by central office basis.

Channel Transfer Service - This feature allows the customer to transfer an incoming call to another line and then hang up leaving the other two parties on a two-way call and freeing up the customer's line for another call. The customer will be responsible for toll charges associated with the transferred call.

## 6. PRI SERVICE(Continued)

## 6.1 Base Service

	<u>Initial Charge</u>	<u>MTM</u>
Primary Rate Facility	\$640.00	\$561.21
B-Channel Bearer Trunks with Flat Rate Service:		
Each Two-Way/ DID Channel	21.00	57.25
DID Number Blocks:		
Each group of 20 DID Numbers (Note 2)	207.40	4.15

## 6.2 Optional Features

Call-By-Call	150.00	115.00
ICLID	100.00	115.00
Call-By-Call and ICLID Combination	200.00	200.00
Back-Up D-Channel	100.00	50.00
Channel Transfer Service	100.00	115.00